



December 2015

IMPORTANT SAFETY RECALL

This Notice Applies To Your Recreational Vehicle_____

NHTSA Recall Campaign 15V-671

Name

Address

City st zip

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2014 – 2016 Launch Ultra Lite 28BHS Travel Trailers manufactured October 31, 2013 through October 1 2015. The affected travel trailers are equipped with a Happijac bed that will not limit out and may continue to move up and damage the bed brackets and motor.

Damage to the bed's brackets and motor may cause bed to break and possibly fall onto anyone that may be under it, increasing their risk of injury. The recall remedy is to re-position the brackets to allow the bed to limit out prior to causing damage. Please contact a Starcraft Dealer to schedule the recall repair. The repair will take approximately 1 hr. and will be at no charge to you.

If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft