



A SPARTAN MOTORS COMPANY

603 Earthway Blvd. Bristol, IN 46507 | P: 800.582.3454
UTILIMASTER.COM

December 17, 2015

IMPORTANT SAFETY RECALL – 15V-670

This notice applies to the vehicle identification number in the label below.

1FTCR3X [REDACTED]
1FTCR3X [REDACTED]
1FTCR3 [REDACTED]
1FTCR3X [REDACTED]

WATERTOWN FORD, INC.
626 Pleasant Street
Watertown, MA 02472

Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Utilimaster Corporation has decided that a non-compliance to Federal Motor Vehicle Safety Standard No. 110 – *Tire selection and rims and motor home/recreation vehicle trailer load carrying capacity information for motor vehicles with a GVWR of 4,536 kilograms (10,000 pounds) or less* exists in certain 2014 and 2015 model year vans.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the non-compliance?

The placard that identifies the values of the combined weight of occupants and cargo the vehicle should not exceed may not take into account the additional designated seating position installed by Utilimaster.

This could result in an overloading of the vehicle and tires which could lead to decreased performance of the tires. Overloading of the tires or decreasing their performance could increase the risk of a crash without warning.

Corrective Action:

A new placard with the correct information will be supplied at no charge.

Labor Time:

Installation of the new label may take up to 0.25 hours. Due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Utilimaster at 1-800-237-7806 to locate a service center near you. Steps will be taken to ensure the inspection is performed at the nearest service center.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 1-800-237-7806.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1.800.237-7806. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely
Bill Keel
Client Response Manager
Utilimaster
1-800-237-7806