



**AUTOMOBILE DIVISION**

American Honda Motor Co., Inc.  
1919 Torrance Blvd., - P.O. Box 2215  
Torrance, CA 90509-9870

December 2015

NHTSA Recall 15V-668

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle.

Dear John Q. Sample:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

### **What is the reason for this notice?**

Honda has decided that certain 2016 model year Pilot vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standards. There is a potential that a software error in the Information Display may cause the related warning lamps to not illuminate as required by the following standards, however the warning lamps will illuminate upon the next ignition key cycle:

#### **Safety Consequence**

- FMVSS No. 126, "Electronic Stability Control Systems" – The VSA warning light may not illuminate.
- FMVSS No. 135, "Light Vehicle Brake Systems" – The ABS/BRAKE warning lights may not illuminate.
- FMVSS No. 138, "Tire Pressure Monitoring Systems" – the TPMS warning light may not illuminate.

#### **Emission Consequence**

The warning lights can be related to emissions and therefore must comply with emissions regulations. Your vehicle may fail a state or local emissions inspection if you do not have this recall repair done.

If the Information Display does not immediately illuminate the related warning lamp, the risk of a crash increases.

### **What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle's Information Display software updated **at no cost to you**.

Once you make an appointment for your vehicle, please be advised that the complete repair time may take approximately 24 minutes; however, please ask your dealer for the specific amount of time your vehicle will need to be at the dealership.

### **California Owners Only:**

The DMV will not renew your registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

### **Emission Warranty:**

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

### **Who to contact if you experience problems?**

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.  
Honda Automobile Customer Service  
Mail Stop 500-2N-7A  
1919 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

**What to do if you feel this notice is in error?**

Registration records indicate that you are the current owner or lessee of a 2016 Honda Pilot involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

**Lessor Information:**

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you have questions:**

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at [www.Hondacars.com](http://www.Hondacars.com). Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

**American Honda Motor Co., Inc.  
Honda Automobile Division**

Campaign #JV7 / Service Bulletin #15-073

