

**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 15V-658
Safety Advisory:
October 29, 2015

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect which relates to motor vehicle safety exists in certain 2015 and 2016 Model Year Airstream Grand Tour and Interstate Extended Motor Homes. As a result, Airstream is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

The affected motor homes could have loose electrical connections and an 8 gauge interior wire harness grounding wire installed in a way that could cause this wire to thermally overheat if the main body ground becomes loose or disconnected and the overall system is experiencing a high amperage load condition. The overheated wire has a potential for fire which could result in property damage or personal injury. A fire could result even if the vehicle is unattended.

What we will do

The remedy is to relocate the 8 gauge interior wire harness ground and re-tighten any loose connections. This will be done at no cost to you the owner. The remedy should take approximately 30 minutes to perform.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **Airstream Warranty/Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at 937-596-6111 ext. 7401 or 7411.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Warranty/Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream

Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

