



Mercedes-Benz

**IMPORTANT SAFETY RECALL 2015100002**

**This notice applies to your vehicle,**

**Front Seat Belts  
NHTSA Recall # 15V657**

Mercedes-Benz USA, LLC

Gareth Joyce

Vice President  
Customer Services

October, 2015

Mercedes-Benz Press Fleet  
1 Mercedes Dr  
Montvale, NJ 07645-1815



Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (DAG), the manufacturer of Mercedes-Benz vehicles, has decided that certain Model Year 2015 S-Class Coupe vehicles fail to conform to Federal Motor Vehicle Safety Standards 208 (Occupant Crash Protection) and 209 (Seatbelt Assemblies). Our records indicate that your vehicle is included in the affected population of vehicles.

**WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.**

On certain Model Year 2015 S-Class Coupe vehicles, the front seat belts may have been installed in the wrong position (interchanged left/right sides) which affects the locking behavior of the seat belts. Additionally, the child seat restraint function for the passenger seat would not be available as a result of this situation. If installed in the wrong position, the seatbelts may not properly restrain the seated occupant, increasing the risk of injury.

An authorized Mercedes-Benz dealer will check the installed position of the front seat belts, and install them in the correct position, if necessary.

**This service will be provided free of charge.** We are dedicated to always delivering the Best or Nothing – and respect for your time is a top priority. While the repair time may range from 15 minutes for the inspection, to 2 ½ hours, depending on the seatbelt installation position, your dealer can provide you with a better estimate of the overall time for this service visit. As a matter of normal service process, an authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

For additional information and to schedule an appointment please contact **MERCEDES-BENZ OF COCONUT CREEK, 954-590-3100** or another authorized dealer, at your earliest convenience. To locate additional authorized dealers see [www.MBUSA.com/dealerlocator](http://www.MBUSA.com/dealerlocator). **Please mention you are scheduling an appointment to review the installation of your front row seat belts under Recall Campaign # 2015100002.** You may be asked for your 17-digit Vehicle Identification Number (VIN) which, for your convenience, is located above your name at the top of this letter.

In the event that you are no longer the vehicle owner, or have had a change of address, please complete the reverse side and return the updated information in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

Should you have any questions or encounter any difficulty regarding this Recall Campaign please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. See [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

If an authorized Mercedes-Benz dealer or MBUSA fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC  
One Mercedes Drive  
P.O. Box 350  
Montvale, NJ 07645-0350  
Phone 1-800-FOR-MERCEDES (1-800-367-6372)  
Fax (201) 476-6211  
[www.MBUSA.com](http://www.MBUSA.com)

IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

- SCRAPPED
- STOLEN
- OTHER \_\_\_\_\_
- SOLD \_\_\_\_\_ I HAVE SOLD THE VEHICLE TO: \_\_\_\_\_
- MY NEW ADDRESS IS: \_\_\_\_\_

NAME \_\_\_\_\_

STREET \_\_\_\_\_ APT. \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

THANK YOU FOR YOUR COOPERATION