



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

December 7, 2015

IMPORTANT SAFETY RECALL

Subject: Safety Recall 15KWN – Eaton FR 10 Transmission Built with FA Bearing Spacer
NHTSA Recall number NHTSA Recall # 15V-639
This notice applies to your vehicle; VIN: 1XKYDP[REDACTED]



Dear Kenworth Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain 2016 model year T680, T800, and T880 trucks built from 1/5/2015 through 1/7/2015. Eaton built seventy-five (75) FR series manual 10-speed transmissions which may contain the bearing spacer designed for the FA series transmissions. This may result in the transmission remaining in the reverse gear or in the reverse and forward gear simultaneously even when the shift lever is in neutral.

A vehicle containing this defect may move or not be able to move, both without warning when the transmission selector is in the neutral position and the clutch pedal released increasing the risk of a crash.

<i>The problem is...</i>	Incorrect spacer installed in the transmission
<i>What your dealer will do...</i>	Dealers will inspect the transmission and repair or replace as necessary
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

Kenworth has initiated a recall to inspect the transmission to determine if the correct spacer was installed and repair or replace the transmission as necessary. This repair should take approximately **15.0 Hours** and will be performed at no charge to you. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager

AFFECTED VINS:

1XKYDP

