



903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

November 2015

IMPORTANT SAFETY RECALL

This Notice Applies To Your Recreational Vehicle_____

NHTSA Recall Campaign 15V-638

Name

Address

City st zip

country

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2016 Autumn Ridge Travel Trailers manufactured from March 27, 2015 through September 22, 2015. The affected travel trailers were manufactured on a LCI frame that has inadequate clearance between the wheel and the wheel well. Inadequate clearance may cause premature tire wear or possible tire failure, increasing the risk of a crash.

A Starcraft dealer will replace the hanger brackets on the frame with a new tube and bracket assembly at no charge to you. The recall repair will take approximately two hours. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft