



**NHTSA Safety Recall 15V-625**

**TO: Winnebago Industries, Inc. Dealers**  
**SUBJECT: Campaign #137 – High-Pressure LP Hose**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2013 through 2016 model year Winnebago View<sup>®</sup> and Itasca Navion<sup>®</sup> motorhomes.

These motorhomes were manufactured June 28, 2012 through August 13, 2015. With time, the high-pressure LP hose may harden and develop a leak at the crimp fitting. Should a leak develop, a potential for a fire or explosion can result.

**OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

**DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

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**INSTRUCTION TO PERFORM CAMPAIGN #137**

**Affected Models:**

Certain 2013 through 2016 model year Winnebago® and Itasca® motorhomes.

**Repair Procedure:**

Refer to the instruction sheet for hose assembly replacement.

**Parts Information:**

To minimize any inconvenience to your customers, we strongly encourage you to promptly order part kits for the vehicles on the attached list. This will ensure you have adequate inventory for your customers. Order the following Part Kit from Winnebago Industries® using the WinPortal system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

- Part Number RC7612-16-737 is for 524V without drop tube.
- Part Number RC7613-16-737 is for 524V and 524G with drop tube.
- Part Number RC7614-16-737 is for 524G without drop tube.

<b>Dealer Number: 7612</b>		
<b>Qty.</b>	<b>Part Description</b>	<b>Part Number</b>
1	Instruction Sheet	RC7612-16-737
1	Hose	

<b>Dealer Number: 7613</b>		
<b>Qty.</b>	<b>Part Description</b>	<b>Part Number</b>
1	Instruction Sheet	RC7613-16-737
2	Hoses	

<b>Dealer Number: 7614</b>		
<b>Qty.</b>	<b>Part Description</b>	<b>Part Number</b>
1	Instruction Sheet	RC7614-16-737
1	Hose	

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<b>OPERATION NUMBER Dealer No.: 7612</b>	<b>OPERATION NUMBER Dealer No.: 7613</b>	<b>OPERATION NUMBER Dealer No.: 7614</b>
REPLACEMENT OF LP HOSE(S) TIME ALLOWANCE	24370101 0.5 hr.	24370201 0.7 hr.	24370301 0.5 hr.

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

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Enclosures



## IMPORTANT SAFETY RECALL

**NHTSA Safety Recall 15V-625**

**THIS NOTICE APPLIES TO YOUR VEHICLE.**

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2013 through 2016 model year Winnebago View<sup>®</sup> and Itasca Navion<sup>®</sup> motorhomes.

These motorhomes were manufactured June 28, 2012 through August 13, 2015. With time, the high-pressure LP hose may harden and develop a leak at the crimp fitting. Should a leak develop, a potential for a fire or explosion can result.

### **WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will replace the high-pressure liquid propane (LP) hose(s) at no charge to you.

### **WHAT YOU SHOULD DO**

Verify that your LP is shut off. Do not reopen the LP tank until this recall has been completed.

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. The labor time necessary to perform this correction will be approximately one hour. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

### **IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Owner Relations by email at [or@winnebagoind.com](mailto:or@winnebagoind.com) or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585- 6939 or (800) 537-1885.

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MEMORANDUM

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**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Owner Relations by email at [or@winnebagoind.com](mailto:or@winnebagoind.com) or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

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Enclosure

**Models Affected:**

This Campaign affects certain 2013 through 2016 model year Winnebago View® and Itasca Navion® motorhomes.

These motorhomes were manufactured June 28, 2012 through August 13, 2015.

**Tools Required:**

- Basic Set of SAE Wrenches
- LP Leak Detector Solution

**Certain Installation Also May Require:**

- Razor Knife
- Screw Gun

**Kit Includes:**

- Hose(s)
- Instructions
- Certain Kits May Include Wire Ties

**Procedure (Kit RC7612-16-737 and RC7614-16-737):**

Replace high-pressure liquid propane (LP) hose.

- Turn coach battery to on position.
- Turn both two (2) LP switches to off position (one internal and one exterior).
- Turn valve off at tank.
- Light stove until any LP is burned from lines.
- Turn stove off.
- Unhook LP hose from tank and high-pressure side of regulator (use a backup wrench on all fittings when tightening or disconnecting any fittings).
- Connect new LP hose to regulator.
- Connect other end of LP hose to tank.
- Turn LP valve on tank to "on" position and turn switches back on.
- Follow testing procedure (below).

**Procedure (Kits RC7613-16-737):**

Replace high-pressure liquid propane (LP) hoses.

- Turn coach battery to on position.
- Turn both two (2) LP switches to off position (one internal and one exterior).
- Turn valve off at tank.
- Light stove until any LP is burned from lines.
- Turn stove off.
- Unhook LP hose from tank, from black pipe manifold, and high-pressure side of regulator (use a backup wrench on all fittings when tightening or disconnecting any fittings).
- Unhook drop tube assembly from bracket.
- Detach hoses from drop tube and replace with proper LP hoses for the unit.
- Carefully place drop tube assembly back on to bracket while routing hoses in position required to attain the necessary route to tank or regulator.

- Remove regulator. Remove adapter and elbow from regulator. Remove any Teflon tape residue from regulator. Remove adapter from elbow. Place Teflon tape on elbow and attach elbow to regulator. Throw away adapter as it is no longer needed.
- Place regulator back on coach.
- Connect LP hose from drop tube to regulator.
- Connect LP hose to tank.
- Connect low-pressure hose from regulator to manifold.
- Follow attached testing procedure (below).

## **LEAK TESTING THE REGULATED HIGH-PRESSURE PIPING SYSTEM**

### **STEP 1:**

Ensure the entire regulated high-pressure propane piping system is fully assembled and complete, including connection to the tank and the regulator. Ensure a uniform temperature of air and piping throughout the test period.

### **STEP 2:**

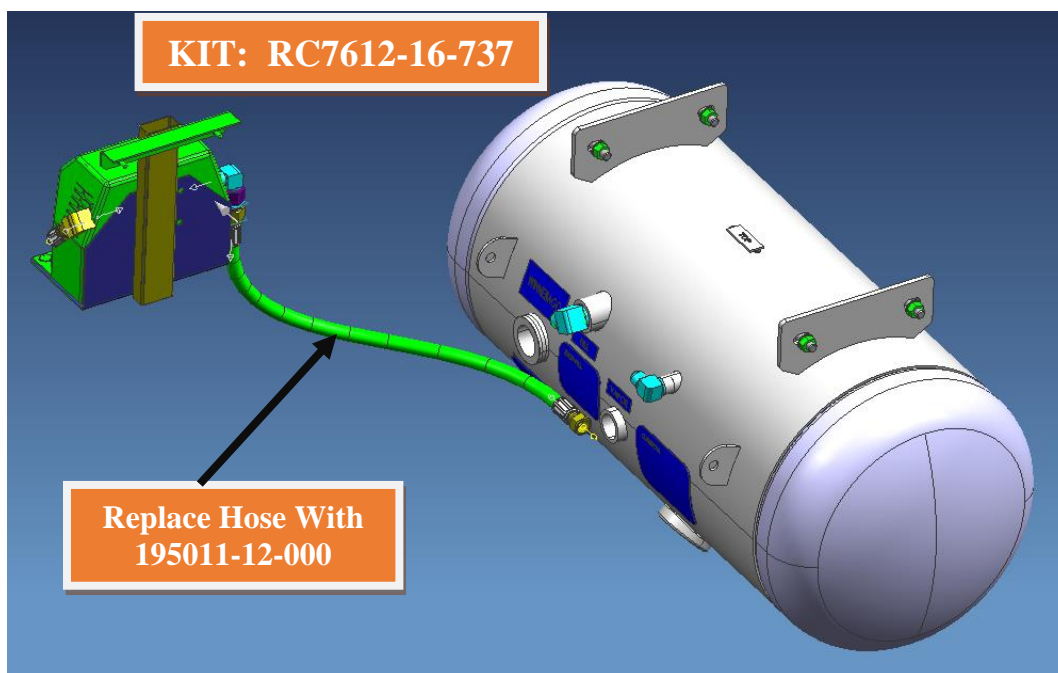
Open LP valve on the tank and turn both switches back on so the high-pressure piping system is at system pressure.

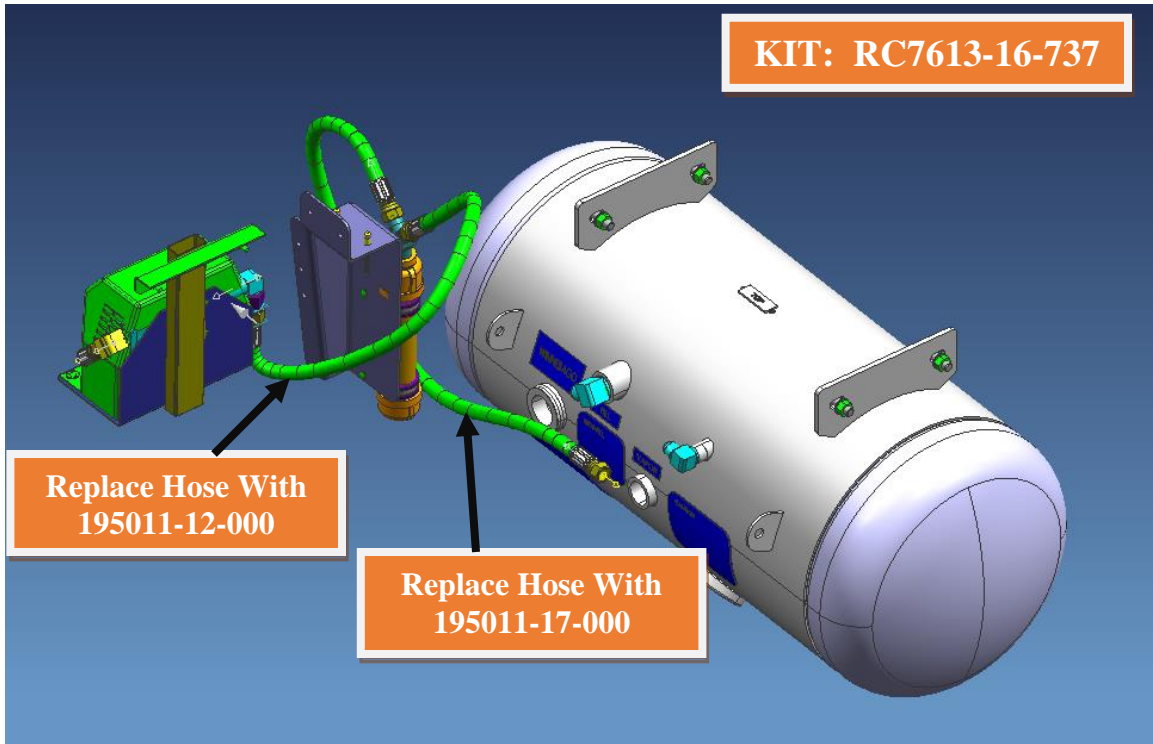
### **STEP 3:**

Spray all connections of the regulated high-pressure piping system with soapy water or leak detector bubble solution. Also, spray the fitting on the low-pressure side of the regulator. Do not use any product containing either ammonia or chlorine. If a leak is present, the soapy water or bubble solution will "bubble" at the leakage point. Repair if a leak is present and retest until a successful test has been performed.

### **STEP 4:**

After a successful test has been performed, please refer to the "reimbursement" section of the dealer letter to complete this recall.





If Equipped with Drop Tube.

