

2015-2016 Mazda3 Fuel Tank Safety & Emission Recall 8615J NHTSA Campaign No. 15V-621

October 2015

This notice applies to your vehicle: VIN _____

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2015-2016 Mazda3 vehicles produced from May 21, 2015 through August 24, 2015

If you are a recipient of this notice, your vehicle is included in this recall.

What is the problem?

On certain 2015-2016 Mazda3 vehicles, a defect in the fuel shut-off valve may allow fuel to flow into the charcoal canister. With this condition, the check engine light may illuminate, and if the fuel exceeds the canister capacity, fuel leakage could occur, increasing the risk of a fire and/or engine stalling.

What should you do?

Please bring your vehicle to your nearest Mazda dealer as soon as possible. A rental or loaner vehicle will be provided at no cost to you, until your vehicle is repaired for this concern. If, for any reason, you do not want to drive your vehicle to the dealership, you may contact Mazda's 24-hour Roadside Assistance service at 800-866-1998 and have the vehicle picked up and delivered to the dealership.

What will Mazda do?

Your Mazda dealer will arrange a rental or loaner vehicle for you, free of charge, until your vehicle is repaired for this concern. When the repair is available, the dealer will inspect the fuel tank to determine if the defect exists on your vehicle. If the defect exists, the dealer will replace the fuel tank and charcoal canister. The inspection and repair, if necessary, will be performed on your vehicle at no cost to you. The inspection should take approximately 1-1/2 hours to complete. If the fuel tank and canister require replacement, it will take an additional 3 hours for the repair. However, it may take longer depending on the service workload at your Mazda dealership.

Mazda North American Operations Technical Services Division 1444 McGaw Ave. Irvine, CA 92614-5570 www.MazdaUSA.com

zoom-zoom

Page 2

Emission Law Information:

To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

Important notice to owners registering vehicles in California & Massachusetts: California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle Emission Recall -Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

What if you already paid for fuel tank and/or canister repair?

If you have already paid for inspection, repair, or replacement of fuel tank and/or canister due to malfunction indicator light illumination and/or fuel leakage prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at <u>www.MazdaUSA.com</u> or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to *http://www.safercar.gov*.

Your safety is a priority for Mazda. We sincerely apologize for the inconvenience this recall may cause you.

Sincerely,

zoom-zoom

Mazda North American Operations

zoom-zoom

Mazda North American Operations Technical Services Division 1444 McGaw Ave. Irvine, CA 92614-5570 www.MazdaUSA.com