

# Daimler Trucks North America LLC

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Detroit Diesel Corporation  
13400 Outer Drive, West  
Detroit, MI 48239-4001  
313.592.5000 Telephone

**November 2015  
15R2 and 15R3 (FL691)  
NHTSA #15V-613**

## **IMPORTANT SAFETY RECALL** **This notice applies to your vehicle(s)**

### **Subject: Detroit Axle Steering Arm Capscrews**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC has decided that a defect that relates to motor vehicle safety exists on specific Freightliner 108SD, 114SD, 122SD, Business Class M2, Cascadia model vehicles and Columbia and Coronado gliders manufactured June 17, 2015, through October 1, 2015, with certain Detroit Axles.

- On certain vehicles, the capscrews that join the steering arm to the knuckle may not have been torqued to specification. Loose capscrews may result in a loss of steering, increasing the risk of a crash – **15R2 applies to these vehicles.**
- On certain vehicles, the capscrews that join the steering arm to the knuckle were not torqued to specification. Loose capscrews may result in a loss of steering, increasing the risk of a crash - **15R3 applies to these vehicles.**

Your dealer will know the specific work instruction that applies to your vehicle.

Capscrews will be inspected for correct torque and repaired if necessary.

Please contact an authorized Detroit Diesel Authorized Repair Facility to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at [www.detroitdiesel.com/locations/default.aspx](http://www.detroitdiesel.com/locations/default.aspx). The Recall will take approximately one and a half hours and will be performed at no charge to you.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

**IMPORTANT:** Upon completion of Safety Recall 15R2 or 15R3 check the base label which is located on the passenger side door, approximately 12 inches (30 cm) below the door latch, to ensure that a label has been affixed to your vehicle referencing **15R2 or 15R3.**

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by a Detroit Authorized Repair Facility.

The following documentation must be presented to your dealer for consideration for reimbursement. Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Detroit Diesel dealer. Please speak with your Detroit Diesel authorized dealer concerning this matter.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980 (Eastern Standard Time)**. **Detroit Diesel's Customer Support Center is open 24 Hours / 7 Days a Week**. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

DETROIT DIESEL WARRANTY CAMPAIGNS DEPARTMENT  
Enclosure