



AUTOMOBILE DIVISION
American Honda Motor Co., Inc.
1919 Torrance Blvd., - P.O. Box 2215
Torrance, CA 90509-9870

00004096

November 2015

NHTSA Recall 15V-602

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: XXXXXXXXXXXXXXXXXXXXX

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2014-2015 model year Accord FHEV vehicles. There is a risk that your vehicle could switch to fail-safe EV mode while driving. If the vehicle switches to fail-safe EV mode while cruising at highway speed, the internal combustion engine will shut off and the vehicle will experience a sudden loss of power with vehicle speed limited to about 40mph. Steering and braking will remain functional in battery mode and the vehicle will provide visual and audible warnings. Once in fail-safe EV mode the vehicle may be able to travel for up to two miles at which time the HV battery will likely completely discharge.

Safety Consequence

If the battery discharges while the vehicle is still in operation, the vehicle will stall thereby increasing the risk of a crash.

Emission Consequence

The ignition coil is an emission related part and therefore must comply with emissions regulations. Your vehicle may fail a state or local emissions inspection if you do not have this recall repair done.

What should you do?

If your vehicle shifts into fail-safe EV mode, as indicated by in-vehicle warnings, please take immediate action to safely pull to the side of the road and stop the vehicle, particularly if you are driving on the highway or in heavy traffic. Otherwise, you risk having the vehicle stall in traffic, which would increase your risk of being involved in a crash.

To have the defect repaired, please call any authorized Honda dealer and make an appointment to have your vehicle's Cell Voltage Sensor software updated, **at no cost to you**.

Once you make an appointment for your vehicle, be advised that the complete inspection and repair time may take approximately 12 minutes; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

California Owners Only:

The DMV will not renew your registration until this emissions recall has been completed. After completing the repair procedure, your dealer will give you a Vehicle Emission Recall - Proof of Correction certificate. Please make sure the dealer completes and gives you the certificate. Keep the certificate for your records as proof that the emissions recall was completed. Submit the certificate to the DMV only if the DMV requests it.

Emission Warranty:

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle repaired as soon as possible. Failure to do so could be determined as lack of proper maintenance.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner or lessee of a 2014-2015 Accord FHEV involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-888-234-2138. U.S. customers can also locate a dealer online at www.Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this recall may cause you.

Sincerely,

American Honda Motor Co., Inc.
Honda Automobile Division

Campaign #JT7 / Service Bulletin #15-057