



LEISURE
TRAVEL VANS



IMPORTANT SAFETY RECALL

November 2, 2015

Triple E Recreational Vehicles
A Division of Triple E Canada Ltd.

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P.O. Box 68
Walhalla, ND 58282

LEISUREVANS.COM
TRIPLEERV.COM

Customer Name
Address
City, State Zip Code

“This notice applies to your vehicle, VIN # <VIN>

Triple E Recreational Vehicles Recall CA#8135-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2016 Serenity & Libero Motorhomes manufactured between July 2015 & September 2015 fail to conform to Federal Motor Vehicle Safety Standard

Description of Noncompliance:

When the rear window valance on the driver side was installed there is a possibility of a screw having damaged the 120 volt wire for the inverted receptacle in the overhead cabinet. This could result in an electrical shock to vehicle occupants.

To Have This Modification Performed:

We request your assistance to have this noncompliance issue corrected. Dealers will perform the needed correction. Please contact your selling dealer as soon as possible to arrange for an appointment to have this recall performed. The recall will be performed at no charge to you. The time needed to complete this repair is approximately 10 minutes to verify if the 120 volt wire has been damaged or one (1) hour to repair if needed.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Att. Brad Wall, Customer Relations / Warranty Manager or by e-mail bkwall@tripleerv.com in the subject line “Recall CA#8135-1”.

For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall
Customer Relations/Warranty Manager

BW/wcw

Enclosure