

NISSAN NORTH AMERICA, INC. National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, TN 37068-5003

# **IMPORTANT SAFETY RECALL**

### OWNER NOTIFICATION

## NHTSA RECALL 15V-573

Dear Nissan Versa Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in Model Year 2007-2012 Nissan Versa vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

#### **Reason for Recall**

Due to a production issue, the front coil springs in certain Versa vehicles may have insufficient corrosion coating. In states where heavy concentrations of road salt are used in the winter, the front coil springs can develop corrosion over time. This can result in fracture of the spring. A fractured spring may damage the front tire and adversely affect the handling of the vehicle, increasing the risk of a crash.

In the states listed below where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealers will perform the remedy outlined below.

Connecticut Delaware District of Columbia Illinois Indiana Iowa Kentucky Maine Maryland Massachusetts Michigan Minnesota

- Missouri New Hampshire New Jersey New York Ohio Pennsylvania
- Rhode Island Vermont Virginia West Virginia Wisconsin

According to our records, your vehicle is currently or was previously registered in one of the states listed above.

#### What Nissan Will Do

In the states shown in the table above, where there is heavy use of road salt in the winter and corrosion is likely to occur, the dealer will replace both front coil springs and perform a front wheel alignment at no cost to you. The remedy should take about 3 hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

#### What You Should Do

Please contact your Nissan dealer at you earliest convenience to schedule an appointment to have this work performed. To ensure the least inconvenience for you, we encourage you to make an appointment before bringing your vehicle to the Nissan dealer for service. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer.

If you have paid to have your front coil springs replaced due to corrosion prior to this campaign, you may be eligible for reimbursement of the related expense, please visit <u>www.nissanassist.com</u> for information and instructions for requesting a reimbursement. You may also contact Nissan via a dedicated toll free number at 1-800-867-7669.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.