

Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



IMPORTANT SAFETY RECALL

October 2015

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect, which relates to motor vehicle safety, exists in certain 2013-2016 model year Cadillac ATS sedan vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 15299.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

These vehicles have a coil antenna module that powers the rear defogger system located in the driver side rear pillar. In some of these vehicles, the coil antenna module may generate significant temperatures if the module is subjected to excessive cycling or continuous operation and the module was manufactured with critically weak terminal connectivity. This condition increases the risk of a fire.

What will we do?

Your GM dealer will reprogram the Electronic Climate Control (ECC) module to remove the automatic rear defogger “on” function that occurs as a result of manual or remote start of the vehicle. 2013 models also have a “continuous on” feature (enabled at highway speeds in low temperatures) that will also be disabled. The base functionality of the rear defogger will not be lost. The customer will retain the ability to turn on the function manually from inside the vehicle. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 25 minutes.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Cadillac	1-800-458-8006	1-800-833-2622
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V558.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #15299

Supplement to 2013–2016 Cadillac ATS Sedan Owner Manual

This information replaces or supplements information located under the “Remote Vehicle Start”, “Vehicle Personalization”, “Dual Automatic Climate Control System (Base)” and “Dual Automatic Climate Control System (Up level)” sections of your owner manual.

For 2013 through 2016 Model Year Vehicles – Remote Vehicle Start:

Your vehicle has been reprogrammed to remove the automatic ON feature for the rear window defogger when the vehicle is started in cold weather during Remote Start.

For 2013, 2015 & 2016 Model Year Vehicles – Remote or Manual Start:

Your vehicle has been reprogrammed to remove the automatic ON feature for the rear window defogger when the vehicle is started in cold weather during Remote Start or Manual Start.

For 2013 Vehicles with the “Continuous On” Feature:

Your vehicle has been reprogrammed to disable the feature that keeps the rear window defogger ON above 45 mph.

For all Vehicles – Rear Window Defogger Operation:

Push the rear window defogger button on the climate control system to turn the rear window defogger ON or OFF. The rear window defogger turns off automatically after about 10 minutes. If turned on again, it runs for about five minutes before turning off.

GM Recall #15299