



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: 15V-530
Safety Advisory: RC000103
September 1, 2015

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thor Motor Coach (TMC) has decided that a defect which relates to motor vehicle safety exists in certain 2016 Model Year Axis and Vegas motorhomes. As a result, TMC is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided that certain TMC Axis and Vegas model motorhomes were built with a defective heater and air conditioning control head. If subjected to a spike in voltage the control head could lock the heater and air conditioning control head in the position that it was set on at the time of the spike. This would not give the operator the ability to change the air flow to the defrost/defog setting. Without the ability to defrost/defog their windshield, the operator's visibility could be adversely affected and lead to a crash.

***What we
will do***

TMC has contacted your selling dealer and has instructed them on how to install an additional wiring harness that will prevent a voltage spike and voltage overload to the heater and air conditioning control head. This will be done at no cost to you the owner. The remedy should take approximately 30 minutes to perform.

***What we need
you to do***

At your earliest convenience, please contact your dealer and schedule an appointment to have this remedy completed.. If you have questions concerning this recall or if you need any assistance, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at 877-855-2867.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from TMC by contacting the **TMC Warranty/Service Department**.

If after contacting TMC Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

James Crosley
Director of Customer Service
cc: National Highway Traffic Safety Administration (NHTSA)

