



IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall 15V-529

Dear E-ONE Vehicle Owner:

September 9, 2015

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

E-ONE has decided that a defect which relates to motor vehicle safety exists in certain vehicles built by E-One on 2013 - 2016 Navistar chassis, Models 4400, 7400 and 7600 from 05-05-2012 through 05-16-2015. These vehicles consist of pumpers, tankers and rescue vehicles. The recall only involves units built on Navistar chassis and equipped with a Manual Master Body Power Disconnect Switch. This switch disconnects the body electrical system from the batteries while the vehicle is sitting in the fire station and not in use.

A potential exists, if the driver inadvertently fails to turn on the Manual Master Body Power Disconnect Switch, when entering the cab, the engine can still be started and the vehicle driven away without power to the rear body. In this situation the rear tail lights, turn signals, marker lights, warning lights, and emergency siren would be inoperable. A potential exists in normal night time driving conditions the driver would be unaware of not having rear tail lights and marker lights. This could potentially result in a rear end crash by another vehicle resulting in serious injury or death.

WHAT WE WILL DO

E-ONE will be contacting owners of the affected E-ONE Vehicles and will install an Interlock Relay and wiring harness that will prevent the starting of the vehicle engine until the Manual Master Body Power Switch is in the on position. The relay and wiring harness will be installed by a Dealer Service Technician, or an E-ONE Factory Technician at no cost to the customer. With a prearranged appointment, the installation of the relay and harness and confirmation checks will take 2-3 hours. The Safety Recall is expected to start on or before October 15th, 2015.

WHAT YOU SHOULD DO

If you receive this notification, please contact your E-ONE Dealer or E-ONE at 1-800-627-5050 to schedule an appointment to have the relay and wiring harness installed on your vehicle.

If the repairs are not completed within three (3) days of the agreed on service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact E-ONE customer service by calling 1-800-627-5050.

After contacting E-ONE, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [HTTP://WWW.SAFERCAR.GOV](http://WWW.SAFERCAR.GOV) If you have had your vehicle repaired prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

We apologize for any inconvenience this may cause; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Federal law requires any lessor who receives a notification of a safety related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days. If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.