



MITSUBISHI FUSO
TRUCK OF AMERICA, Inc.

2015 Center Square Road
Logan Township, NJ 08085
(856) 467-4500
(856) 467-4695 Fax

October 6, 2015

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, see VIN referenced below

[REDACTED]
[REDACTED]
[REDACTED]

IMPORTANT!

- ❖ Please be advised that your 2012-2016 Model Year FEC52, FEC72, or FEC92 truck referenced by VIN below is open for a safety recall related to possible corrosion on the brake pad shims.
- ❖ MFTA urges that you schedule an appointment with an Authorized Dealer or Parts and Service Center to perform the recall, at no charge to you, as soon as possible.
- ❖ Refer to this Recall Notification letter when speaking with Dealer Service Department personnel.

SAFETY RECALL NOTIFICATION – C1008010 – Brake Shim Rust
NHTSA SAFETY RECALL – 15V-504

VEHICLE IDENTIFICATION NUMBER – [REDACTED]

Dear Mitsubishi Fuso Truck Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Mitsubishi Fuso Truck of America, Inc. has decided that a defect which relates to motor vehicle safety exists with the brake pad shims on certain 2012 - 2016 model year FEC52 and 2012 - 2013 model year FEC72 and FEC92 Mitsubishi Fuso trucks. On certain affected vehicles, the brake pad shims are comprised of a material that rusts/corrodes when subjected to snow/ice melting chemicals applied to roadways. Normal operation in this condition may cause the shims to swell, resulting in increased brake pedal stroke. In the worst case, the increased brake pedal stroke could result in increased stopping distances, causing a crash without warning.

Continued on the back.

Please detach, sign & return this prepaid business reply postcard if any owner/vehicle information requires updating.



OWNER/VEHICLE INFORMATION CHANGE

If this vehicle is no longer in your possession, or the address has changed, please make any necessary changes and indicate the "REASON FOR CHANGE" in the check boxes provided. If you make changes, please sign and date, detach, and return this prepaid business reply postcard.

VIN: [REDACTED]

Owner of Record:

[REDACTED]
[REDACTED]
[REDACTED]

Owner/Address Correction:

REASON FOR CHANGE

- | | | |
|---|--|--|
| <input type="checkbox"/> Truck Exported | <input type="checkbox"/> Truck Totaled | <input type="checkbox"/> Truck Scrapped/Out of Service |
| <input type="checkbox"/> Truck Stolen | <input type="checkbox"/> Truck Sold | <input type="checkbox"/> Owner Address Correction |

Signature: _____ **Date:** ____ / ____ / ____

IMPORTANT! Sign and date this reply, as permanent changes are not valid without your signature.

If you're searching for a Dealer or
Parts and Service Center in your area,
try the "Find a Dealer" link at:

www.mitfuso.com

The procedure will be completed at no cost to you when performed by an Authorized Dealer or Parts and Service Center. The brake shims will be inspected and if steel shims are found, they will be replaced with stainless steel shims. The scheduled time for repair is between approximately 0.6 and 2 hours.

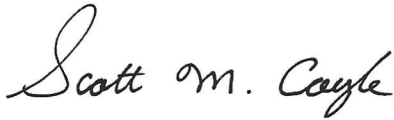
Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you are the lessor of the above referenced vehicle, please forward this notification immediately.

Note: If you have incurred costs to obtain a remedy for the problem addressed in this recall prior to initial notification, please present the paid invoice to an Authorized Mitsubishi Fuso Dealer or Parts and Service Center. The Dealer/Parts & Service Center will submit a warranty claim to MFTA on your behalf. Reimbursement of these costs should be expected within 30 days of warranty claim submittal.

We at MFTA regret any inconvenience this situation may cause you. However, your continued satisfaction with our product is most important to us.

If your MFTA Dealer is unable to perform this procedure without charge, or within a reasonable amount of time, please contact MFTA Customer Service toll-free at 877-711-0707 for assistance. You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,



Scott M. Coyle
Director, Service Operations



POSTAGE WILL BE PAID BY ADDRESSEE

mitsubishi fuso truck of am inc
2015 center square rd
swedesboro nj 08085-9917

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

