



## IMPORTANT SAFETY RECALL NOTICE

This notice applies to your trailer, VIN# 53BLTEA [REDACTED]



August, 2015

Dear Sir or Ma'am,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

LGS Industries, Inc., manufacturer of LOOK Trailers, Pace American and Cargo Express trailers, has decided that a defect which relates to motor safety exists in certain 2015-2016 Look Pace and Cargo Express trailers equipped with the RAM 5K 2" A-Frame coupler.

### ! Important !

-  The RAM 5K 2" A-Frame coupler installed on your above-listed trailer is being recalled.
-  You should contact your nearest LOOK Trailers, Pace American, or Cargo Express trailer dealer to schedule an appointment to have your trailer's coupler inspected.

<b>Why is a recall being conducted?</b>	On trailers that are GVWR rated 5,000 lbs. or less, manufactured between November 4, 2014 and July 27, 2015, a manufacturing non-conformity may be present in the RAM 5K 2" A Frame Coupler. The RAM 5K 2" A Frame coupler is used to secure the trailer to the tow vehicle with an internal and external locking latch mechanism. If the coupler contains the manufacturing non-conformity, the external latch will not fully lock into place. This may allow the coupler to disengage in transit increasing the risk of a crash. The customer would then have to rely on their safety chains or hitch pin to bring the vehicle to a stop without uncoupling the trailer.
<b>What are we doing about the problem?</b>	Inspecting (and remedying, if necessary) any affected trailers at no cost.
<b>What should you do?</b>	Please contact your local LOOK Trailers, Pace American or Cargo Express trailer dealer to schedule an appointment to have your trailer's coupler inspected (and repaired if necessary). The inspection is expected to take 15 minutes to complete.
<b>What if you no</b>	If you no longer own the trailer, please contact the warranty

<b>longer own this trailer?</b>	department with the name of the individual to whom you sold the trailer.
<b>Who should you contact if you have further questions or concerns?</b>	LGS Industries, Inc. (LOOK Trailers, Pace American, Cargo Express) PO Box 339 Bristol, IN 46507-0339 1-877-475-5665 safety@looktrailers.com

If you are the lessor of this trailer, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you have already paid to have your RAM 5K 2" A-Frame coupler repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To learn more about what you need to do to obtain reimbursement, please contact LGS Industries, Inc. using the contact information listed above.

If after having attempted to take advantage of this recall you believe you have not been able to have your trailer's RAM 5K 2" A-Frame coupler remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1- 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

LGS Industries, Inc.