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IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD4 [REDACTED]

August 21, 2015
Harley-Davidson Recall No. 0167
NHTSA Recall No. 15V-474

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in the fuel pump of certain 2015 Harley-Davidson Street model motorcycles (XG500 and XG750). We are notifying you because our records indicate that you may own one of the affected motorcycles.

What is the Issue?

Your motorcycle may have a poor seal at the fuel pump inlet. This could allow an interruption to the fuel supply under acceleration at low fuel levels, possibly before the low fuel indicator has illuminated. If this condition remains undetected, under acceleration with the fuel level below 0.8 gallons, the motorcycle may briefly hesitate and then restore power abruptly, possibly leading to a loss of control, increasing the risk of a crash.

What Should You Do?

IMPORTANT: Until the recall repair has been performed on your motorcycle, we recommend:

- o At your next ride, proceed directly to the nearest gas station.
- o Fill your motorcycle fuel tank with the appropriate fuel.
- o Reset your trip odometer – See owner’s manual for instructions.
- o Ride no further than 100 miles without refilling your fuel tank.

Recall kits are expected to begin arriving at dealerships in limited quantities starting the week of September 14, 2015. Please contact your authorized Harley-Davidson motorcycle dealer at that time to confirm recall kit availability and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will perform the recall repair work using the recall kit provided by Harley-Davidson at no cost to you. While your motorcycle is at the dealer for this recall repair, your dealer will also install an updated tank vent tube baffle free of charge. The repair will take approximately one hour to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.

Recall 0167