

## **IMPORTANT SAFETY RECALL**

**R40 / NHTSA 15V-461**

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain **2014 model year Jeep® Grand Cherokee vehicles**.

***The problem is...***    **The computer-controlled electronic systems on your vehicle were at risk of unauthorized and/or unlawful access, which could have resulted in undesired vehicle behavior(s), distracting the driver and causing a crash without warning.**

***What FCA did to ensure your safety...***    **FCA repaired your vehicle free of charge.** Your vehicle's radio software has been reprogrammed remotely using flash over the air technology.

**There is no need to contact your dealer to schedule a service appointment.**

***If you need help...***    If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Group Recall Assistance Center at either **recalls.mopar.com** or 1-800-853-1403.

If you have additional questions or concerns about this issue, please contact the FCA US Recall Information Center at 1-800-853-1403. An FCA US representative will be glad to answer any further questions you may have regarding this issue.

We apologize in advance for any confusion and/or inconvenience this situation may cause you, but FCA US is sincerely concerned about your safety and the safety of others riding in your vehicle.

Customer Services / Field Operations  
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.