

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle VIN: [REDACTED]

7/28/2015

RE: 2014 Model Year – KTM 1290 Super Duke R

Dear KTM Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KTM North America, Inc. has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year 1290 Super Duke R motorcycles. To ensure the highest level of safety, performance, reliability and customer satisfaction, it is necessary to have the threaded inserts affixing an internal fuel tank overflow pipe checked for leaks on all affected units by an authorized KTM dealer free of charge.

On affected models, the threaded inserts on the fuel tank that affix an internal overflow pipe may leak which could result in the loss of small amounts of fuel.

A fuel leak from the threaded inserts, in the presence of an ignition source, may increase the risk of a fire.

The cause of the defect is due to the improper coating of the internal fuel tank overflow pipe during the production process. To remedy this defect, a seal will be put into the threaded inserts on the rearward facing lower left side and underside of the fuel tank.

It is mandatory that you discontinue riding your motorcycle until the defect has been repaired.

Please contact your authorized KTM Dealer (log onto www.ktmusa.com for a complete listing) as soon as possible and make an appointment to have the threaded inserts on the fuel tank checked and sealed. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. There will be no charge for this service.

If you experience difficulties in getting the repair performed from an authorized KTM Dealer, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you have already paid to have the threaded inserts on the fuel tank sealed prior to receiving this letter, you may be eligible to receive reimbursement for the cost. For reimbursement details contact KTM North America, Inc. Customer Relations at (888) 985-6090 for details.

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,

KTM Technical Services & Warranty Department

KTM NORTH AMERICA, INC.

Technical Department

38429 Innovation Court // Murrieta, CA 92563 // T: 951-600-8007 // F: 951-600-8866
 1119 Milan Avenue // Amherst, OH 44001 // T: 440-985-3553 // F: 440-985-3060
 1375-1 Marie-Victorin // Saint-Bruno // Quebec J3V 6B7 // T: 450-441-4451 // F: 450-441-3885
www.ktmusa.com



NOTICE: If you no longer own this motorcycle please complete the following portion of this letter and return to KTM in the enclosed self-addressed envelope.

Please complete and return this portion to KTM if ownership of the referenced motorcycle has changed.

Returning this form will help us to contact the current owner and will enable us to update our records so you can be assured not to receive notifications for this motorcycle in the future.

Customer Record Update Form



The new address is or I have sold the motorcycle to:

New owner's name _____

Address _____

City, State, Zip _____

Date of Re-Sale _____