



Forest River, Inc.

55470 County Road 1, P.O. Box 3030, Elkhart, Indiana 46515-3030 • 574-389-4600 • Fax 574-296-7558

IMPORTANT SAFETY RECALL

Date: 9/4/2015

National Highway Traffic Safety Administration Recall Number: 15V430

Article Number: 51-08192015-0077

END USER AND ADDRESS

VIN #

This Notice Applies to Your Vehicle VIN listed on the label above.

Dear Forest River Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Forest River – Starcraft Bus Division has decided that a defect, which relates to the motor vehicle safety, exists in certain 2008 through 2015 model year Prodigy and Quest School Buses.

Forest River is recalling the defect/noncompliant model(s) to ensure the safety of our retail consumers. Your cooperation of getting your vehicle/trailer recall remedy completed is extremely important to Forest River and the National Highway Traffic Safety Administration.

What is the defect?

The vehicle tire placard label located on the driver's side door jamb displays an incorrect kilopascal value. In addition, the spare tire information on that label may have been provided even though the bus was not manufactured with a spare.

Evaluation of the risk to the vehicle related to the recall.

- If the kilopascal information on the label is followed, the vehicle tires could be overinflated resulting in the possibility of a crash.

What are Forest River and our Dealerships going to do?

The replacement labels for your vehicle are available and are contained in this envelope along with this notice. Forest River is notifying dealerships of the recall. You may have the recall remedied at any Forest River dealership; however it is preferable if you have your selling dealership perform the remedy. Your cost for the remedy is completely covered by Forest River; you will not receive any bill of sale for anything covered under the above recall number.



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What should you do?

Please call your dealer without delay and request a service appointment. Forest River wants you to have this safety recall completed on your vehicle. The vehicle owner is responsible for making arrangements to have the work completed. Please mention you have been notified by Forest River of having a recall in process for your vehicle, provide the recall number and Forest River Campaign Number for the dealership. You do not need the Owner's Letter to have your vehicle remedied. It is however, helpful to the dealership to receive this copy when you take your vehicle in for the recall remedy.

You may also visit: www.starcraftbus.com for dealer locations.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

How long will the remedy process take?

The estimated time of repair is 0.10 hours. However, the dealership may need to keep your unit for a period of time in order to fit into their normal service schedule. Please maintain contact with your dealer if you desire on the status of repairs.



TIRE AND LOADING INFORMATION			
Seating Capacity Total:15 Front:2 Rear:13 The combined weight of occupants and Cargo should not exceed 1590 Kgs or 3508 Lbs			
TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	LT225/75R16E	65 PSI / 448 KPA	
REAR	LT225/75R16E	60 PSI / 414 KPA	
SPARE	LT225/75R16E	65 PSI / 448 KPA	



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What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for a repair that addresses the issue described in this letter, you still need to have this recall performed to ensure the correct parts and procedures were used.

Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for service completed directly involved and described in this letter.

Please send the service invoice to the following address:

Starcraft Bus
Forest River, Inc.
Attn: Curtis Carlson
2367 Century Drive
Goshen, IN 46516

What if you no longer own this vehicle?

If you no longer own this vehicle, and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification be sent to the last known owner of record. Our records indicate that you are the current owner.

Can Forest River assist you further?

If you have difficulties getting your vehicle repaired promptly, please maintain contact with your dealership. If you still have concerns, please contact your Forest River Representative listed below:

Starcraft Bus	Curtis Carlson	800-348-7440 ext. 380	ccarlson@forestriverinc.com
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If you are still having difficulty getting your vehicle repaired in a reasonable amount of time or without change, you may write to the following address:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety
Hotline at 1-888-327-4236 or
(TTY: 1-800-424-9153)
Or visit www.safercar.gov and search
Recall ID: 15V430

Head of Recalls
Motor Vehicle Safety Investigations Laboratory
Transport Canada
80 Noël street, Gatineau, Quebec, J8Z 0A1

Telephone (819) 994-3240
Facsimile (819) 994-3372

Recall ID: 15V430

Sincerely,
Forest River, Inc.
Office of Corporate Compliance