



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680

*****AUTO**SCH 5-DIGIT 03862 P1 C1 ##

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IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1 [REDACTED]

Date 7/30/2015

Harley-Davidson Recall No. 0166

NHTSA Recall No. 15V-427

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists with the saddlebag mounting receptacles on certain model year 2014 and 2015 Touring model motorcycles (FLHR, FLHX, FLHXS, FLHTCU, FLHTCUL, FLHTK, FLHTKL, FLTRX, FLTRXS, FLHP, FLHTP, FLHRSE, FLHXSE, FLHTKSE, FLTRUSE). We are notifying you because our records indicate that you have purchased one of the affected motorcycles.

What is the Issue?

Under certain conditions, the spring wire in the receptacle may not maintain adequate tension, allowing the mounting stud to disengage from the receptacle. If this condition remains undetected, the saddlebag may become separated from the motorcycle while it is in motion, possibly creating a hazard for other motorists, increasing the risk of a crash.

What Should You Do?

Refer to the section of your owner's manual called "Saddlebags" for illustrations and an understanding of how the saddlebag retention system on your motorcycle works.

IMPORTANT: Until the recall repair has been performed on your motorcycle, it is important that you evaluate your motorcycle **BEFORE** each ride per the procedure outlined immediately below.

- o Open the saddlebag and confirm that there is a washer between the mounting stud and the rubber grommet. Then, grab the saddlebag with both hands on the front and rear, along the top edge, and confirm that the bag is securely fastened between the receptacle and mounting studs.
 - o If the washer is missing or the bag will not securely fasten, we suggest that you remove the saddlebags from your motorcycle per the instructions in the owner's manual and ride without them on your motorcycle until you can have your authorized Harley-Davidson motorcycle dealer perform the recall work.
- o We suggest that you perform this check each time before you ride your motorcycle.

Please contact your authorized Harley-Davidson motorcycle dealer to confirm recall kit availability and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will perform the recall repair work using the recall kit provided by Harley-Davidson at no cost to you. The repair will take less than one hour to perform. However, due to scheduling, the dealer may require your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.

(Recall 0166)