

#### **NISSAN NORTH AMERICA, INC.**

National Headquarters Consumer Affairs Department P.O. Box 685003 Franklin, TN 37068-5003

# IMPORTANT SAFETY RECALL

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NHTSA Recall 15V-418

Dear Nissan Juke Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect that relates to motor vehicle safety exists in certain 2013-2014 Model Year Nissan Juke vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

#### Reason for Recall

Due to a production issue, the engine start/stop button could potentially stick inside its housing. This could cause the engine to stop running while the vehicle is in motion, increasing the risk of a crash.

#### What Nissan Will Do

Your Nissan dealer will modify the engine start/stop switch housing to meet proper specification, at no cost to you. This repair should take less than 2 hours to perform. Please note that your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle reprogrammed. Please bring this notice with you when you keep your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.