



IMPORTANT SAFETY RECALL

June 2015

This notice applies to your Goshen Coach vehicles with the following VINs:

XXXXXXXXXXXXXXXXXXXX, XXXXXXXXXXXXXXXXXXXX, XXXXXXXXXXXXXXXXXXXX, XXXXXXXXXXXXXXXXXXXX,
XXXXXXXXXXXXXXXXXXXX,

Vehicle Owner

RE: Safety Recall 15V- 413

██████████
██████████

Dear Customer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Goshen Coach has decided that a non-compliance to a Federal Motor Vehicle Safety Standard which relates to motor vehicles exists in certain model vehicles equipped with 2 point lap belts as installed by Goshen on Freedman brand seat bases.

What is being recalled:

Goshen vehicles equipped with 2 point lap belts part number 001583,108457,118694,004790,005014 and manufactured between August 2013 and June 2015.

Why is it being recalled:

FMVSS 571.209 S4.1(d) states: All hardware parts which contact under normal usage a person, clothing, or webbing shall be free of from burrs and sharp edges.



Seat belts in these buses may fray from rubbing against the bracket. Frayed seat belts may not protect occupants as intended increasing the risk of injury during the event of a crash.

What you should do:

Examine Goshen vehicles in your fleet to determine those equipped with 2 point seat belts. Examine the belts to determine that the aisle belt webbing is making contact with the metal seat frame and cause, or have the potential to cause, a fray on the webbing. Complete the enclosed Customer Product Return Form advising how many belts have the potential and how many are frayed. Send the completed form to sbontrager@goshencoach.com or:

Goshen Coach
Attn: Warranty Manager
25161 Leer Drive
Elkhart, IN 46514

If you are not the end user or a reseller of the product, please forward this recall notice to the end user or reseller for follow-up.

What we are doing about the problem:

Upon receipt of the Customer Product Return Form, Goshen Coach will send the necessary parts to an address of your choosing for installation. A protector will be sent for belts that have the potential, but have not exhibited evidence, of fraying. A protector and a new belt will promptly be sent for those that have exhibited fraying.

If you have any questions concerning this recall, please contact Goshen Coach at 877-734-4943 for customer service.



After contacting Goshen Coach customer service, if you are still not received the remedy without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If you are no longer owner of this vehicle, please provide us with any contact information so we may contact the new owner.