



ENTEGRA  
COACH®

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August 2015

## IMPORTANT SAFETY RECALL

This Notice Applies To Your Recreational Vehicle 4VZBT [REDACTED]

NHTSA Recall Campaign # 15V-395

[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Valued Entegra Aspire Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Entegra Coach has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 39E Aspire Class A Motor Homes equipped with a rear axle stay rod supplied by Reyco Granning.

Entegra was notified by Spartan Chassis, regarding the fasteners that attach the stay rod to the rear drive axle. The fasteners may not have been installed with thread locker or tightened in the correct sequence. The fasteners may loosen and the rod could disconnect from the rear drive axle allowing the rear axle to move freely in certain directions. This could cause loss of vehicle control which may increase the risk of a crash. The loosening of the fasteners may occur without warning.

The recall remedy is for a Spartan Service Center to remove the fasteners that attach the stay rod to the rear axle and replace with ND Patch fasteners, tightened in the correct sequence. The recall remedy will take approximately one half hour and will be performed at no charge to you. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Entegra Coach Customer Service at 800-945-4787 for assistance.

**Please call Spartan Chassis at 1-800-543-4277 opt 0 to locate a qualified service center near you.** If a Spartan Service Center is unable to perform the recall within a reasonable time frame, please contact Entegra Coach Customer Service for further instructions. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to a Spartan Service Center on the agreed service date and the Center does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 800-945-4787. After contacting a Spartan Service Center and Entegra Coach Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety and satisfaction with your Entegra Aspire are important to us.

Sincerely,  
Entegra