



IC Bus, LLC  
2701 Navistar Drive  
Lisle, IL 60532 USA  
  
navistar.com

**MAILED**

**AUG 03 2015**

**Compliance Dept.**

## **IMPORTANT SAFETY RECALL 15514**

**JULY 2015**

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2010 thru 2014 HC commercial bus models built 19 November 2009 thru 24 April 2013 with EPA 2010 Emission Engine.

### **REASON FOR THIS RECALL**

The engine grid heater power feed cable may have been improperly routed resulting in contact with a sharp metal edge on the cab possibly compromising its insulation and causing an electrical short.

### **RISK TO MOTOR VEHICLE SAFETY**

An intermittent electrical short may cause a vehicle fire possibly resulting in property damage or personal injury.

### **DEFECT REMEDY**

The repair will involve installing an additional cable tie strap to provide the proper clearance. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

### **ACTIONS YOU SHOULD TAKE**

**If you own this vehicle**, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

**If you have already paid for repairs that corrected the defect**, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

**If you do not own this vehicle**, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED ASSISTANCE**

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**IC Bus, LLC**