

IMPORTANT SAFETY RECALL

This notice applies to your vehicle (RV) VIN#:

NHTSA Safety Recall No. 15V-374



Subject: HSM Safety Recall Notice

This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Dear RV owner:

New Horizons RV Corp. has decided that a defect which relates to motor vehicle safety, exists in certain model year 2013-2015 Summit and Majestic recreational vehicles manufactured March 11, 2013, to January 30, 2015, equipped with certain RV quad entry steps. The "RV Step" models manufactured by HSM, which were shipped from HSM between October 18, 2012 and January 9, 2015 and received by New Horizons RV Corp. Specifically, the rivets marked as #96 or rivets marked as #55, which connect the 2nd and 3rd step at the hinge point of the *Quad* step, may shear or pull out under load. It has been further determined that on these RV Step configurations, the inboard rivets marked as #08 or 80, which connect the top step tread to the upper hinge bracket of the *Quad* Step, may shear or pull out under load. Service Repair Procedure SRP 1502-0001 Rev.B032715 included in this packet provides a diagram of the rivet numbers and locations. If the rivet shears or pulls out under occupant load, the occupant may fall, increasing the risk of personal injury.

Service Repair Procedure SRP 1502-0001 Rev.B032715 included in the packet provides a diagram of the rivet numbers and locations.

There is no visual or audible warning which would precede this conditions. All step models indicated in this notice are presumed to contain the defect and are to be repaired in accordance with the enclosed Service Repair Procedure, SRP 1502-0001. To correct this condition, an inspection of the RV Step must first be conducted to assure that the step is an HSM product.

If inspection reveals that you do need the rivets replaced, as identified on the paperwork, please follow the instructions below.

1. Make arrangements with a repair facility to have the work completed.
2. Have the repair facility contact New Horizons RV Corp. 800-238-3140 or 785-238-7575
3. Provide the Kit and enclosed instructions to the repair facility. This should be all that they need to replace the rivets.
4. Once completed the repair facility will need to e-mail or fax an invoice to New Horizons RV Corp. New Horizons RV Corp will take care of the labor cost by telephone with a credit card payment.

After contacting your Repair Facility and the New Horizons RV Corp Service Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTYL 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who received a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

If it is found that you do not have the rivets as outlined on the paperwork, please disregard this letter.

Sincerely,



Ken Ullmer

Customer Service

FAX# 785-238-4992

E-Mail: ken@horizonsrv.com or carolynt@horizonsrv.com

Ref: HSM KIT # 185405, SRP 1502-0001