

# IMPORTANT SAFETY RECALL



Das Auto.

Volkswagen of America, Inc.  
3800 Hamlin Road  
Auburn Hills, MI 48326

June 2015



This notice applies to your vehicle: [REDACTED]

**NHTSA:** NHTSA Number Pending

**Subject:** Safety Recall 47M3 – Brake Line Fitting Torque  
2015 Model Year Volkswagen Passat

Dear Volkswagen Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Volkswagen has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Volkswagen Passat vehicles. Our records show that you are the owner of a vehicle affected by this action.

**What is the issue?** A brake line connection at the rear left (driver side) wheelhouse may have been improperly torqued during vehicle production. This may cause some brake fluid seepage and cause the brake line to become loose over time. If this happens, it could result in reduced braking performance in one brake circuit, potentially leading to an extended stopping distance and increasing the risk of a crash.

**What will we do?** To help correct this defect, your authorized Volkswagen dealer will torque the affected brake line fitting to the correct specification. This work will take less than one hour to complete and will be performed for you free of charge.

**What should you do?** Please contact your authorized Volkswagen dealer without delay to schedule this recall repair. Please keep in mind that your dealer may need additional time for the preparation of the repair, as well as to accommodate their daily workshop schedule.

**Precautions you should take** If you notice a wet spot under the vehicle after parking in the area of the left (driver's side) rear wheel, it may mean that the affected fitting is leaking brake fluid. Additionally, if enough fluid is lost, the brake warning light on the instrument panel will illuminate. If either of these happen, immediately contact your nearest authorized dealer or qualified workshop and make arrangements to have your vehicle inspected.

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### **Lease vehicles and address changes**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

### **Reimbursement of Expenses**

If you have previously paid for repairs relating to the condition described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

### **Can we assist you further?**

If your authorized Volkswagen dealer fails or is unable to complete this work free of charge within a reasonable time, please call or write to:

Volkswagen of America, Inc.,  
Attn: Customer CARE (47M3)  
3800 Hamlin Road, Auburn Hills, MI 48326  
1-800-893-5298  
[www.vw.com](http://www.vw.com)

### **Checking your vehicle for open Recalls and Service Campaigns**

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please click on the **Look Up Recalls** link at [www.vw.com](http://www.vw.com) and enter your Vehicle Identification Number (VIN) into the **Recall/Service Campaign Lookup** tool. As always, if you have any questions or if you need additional assistance, please contact Customer CARE or your authorized Volkswagen dealer.

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle. Thank you for driving a Volkswagen!

Sincerely,

Volkswagen Customer Protection