



**NISSAN NORTH AMERICA, INC.**

National Headquarters  
Consumer Affairs Department  
P.O. Box 685003  
Franklin, TN 37068-5003

## IMPORTANT SAFETY RECALL

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### NHTSA Recall 15V-364

Dear Nissan Murano Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some 2015 model year Nissan Murano vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

#### Reason for Recall

Your vehicle is equipped with an Antilock Brake System (ABS) which is controlled by the ABS actuator. On some of the affected vehicles, the ABS actuator may not operate properly when the ABS is activated. The standard braking system remains operational. However, if the ABS is activated, this issue could negatively affect vehicle stability, which can increase the risk of a crash.

#### What Nissan Will Do

Your Nissan dealer will inspect the date code of the ABS actuator, and if it is within the affected range, the dealer will replace the ABS actuator with a new one at no cost to you. This repair can take up to 3 hours if your ABS actuator needs replacement. Please note that your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule. **Until you have completed this important repair, Nissan requests that you use caution while driving, especially under adverse weather conditions.**

#### What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle reprogrammed. Please bring this notice with you when you keep your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.