



IMPORTANT SAFETY RECALL

NHTSA Safety Recall 15V-363

Dear Sir/Madam:

**RE: BODY SERIAL:
CHASSIS SERIAL:**

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has decided that a defect which relates to motor vehicle safety exists on certain 2014 and 2015 Model Year METRO LINK[®] transit buses.

These buses were manufactured December 20, 2013 through April 9, 2015. These vehicles are missing a shim plate and flat washers at the pedestal attachment points. In the event of a crash the seats may become detached, which may result in personal injury and/or property damage.

WHAT WE WILL DO

Metro Link Worldwide, LLC will correct this situation by coordinating the installation of a shim plate and flat washers to each seat pedestal.

WHAT YOU SHOULD DO

Please contact Metro Link Worldwide, LLC at (641) 903-7377 immediately to arrange for an appointment. Please allow sufficient time for your service center to obtain the kit for this recall. Please allow additional time for the service center to process your vehicle.

Metro Link Worldwide, LLC is best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to service on the agreed date and they do not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative [(641) 585-6939]. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at (888) 327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

Body Serial:
Chassis Serial:
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IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries® Owner Relations by email at or@winnebagoind.com; write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at (641) 585-6939 or (800) 537-1885.

IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Industries Owner Relations by email at or@winnebagoind.com; in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436; or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

Winnebago Industries, Inc.
Forest City, Iowa 50436

Enclosure