



IMPORTANT SAFETY RECALL

Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

This notice applies to your vehicle, _____.

This notice has been sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Date: July, 2015

Dear Mitsubishi Owner,

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2000 - 2005 Eclipse and 2001 – 2005 Eclipse Spyder vehicles. During a crash resulting in frontal air bag deployment, the passenger sun visor in the down position could come into contact with the deploying passenger air bag. Depending on the position and angle of the sun visor in the down position, the deploying passenger air bag may remove the sun visor, propelling it rearward. The removed sun visor could strike a passenger seated in the front passenger seat, increasing their risk of injury.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the repair performed on your vehicle, free of charge. When you bring your vehicle in, please show the dealer this letter. If you misplace this letter, the dealer will still make this inspection/repair to your vehicle.

To reduce the risk of injury, please do not use the passenger sun visor and keep it in the stowed position until this recall repair is performed.

What your dealer will do: The dealership will install a tether strap on the passenger sun visor to prevent potential removal of the sun visor by the deploying passenger air bag.

How long will it take? The time needed for this remedy is approximately **0.5** hr. The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time).

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the passenger sun visor and had it repaired as a result of this specific condition and have paid for the repair, you may send your original repair order or invoice, **and** original receipt/proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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