

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 15V-336
Safety Advisory:
June 29, 2015

IMPORTANT SAFETY RECALL

Date:

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Airstream has decided that a defect which relates to motor vehicle safety exists in certain 2015 and 2016 Model Year Airstream Interstate Vans. As a result, Airstream is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

With the optional side screen door in the closed position and the vehicle's curbside sliding door closed, the screen door may become inoperable. In the event of a need for emergency escape from the vehicle, occupants may not be able to use this exit for egress, increasing the chance for personal injury.

***What we
will do***

The remedy is to attach a block/stop on the vehicle's sliding door which keeps the sliding door from shutting if the screen door is closed. This defect will be corrected at no expense to you, the owner. The repair should take approximately 30 minutes to complete.

***What we need
you to do***

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **Airstream Warranty/Service Department** by mail at Airstream, P.O. Box 629, Jackson Center, OH 45334-0629, **or** by phone at *937-596-6111 ext. 7401 or 7411*.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Airstream by contacting the **Airstream Warranty/Service Department**.

If after contacting Airstream Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
Airstream

Rick March

Rick March
General Manager of Airstream Customer Support Group
cc: National Highway Traffic Safety Administration (NHTSA)

