



IMPORTANT SAFETY RECALL

This notice applies to your vehicle (s) with VIN [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.



July 6, 2015

Subject: NHTSA Recall Campaign 15V-331 / Van Hool P750
Defect: Steering Knuckle Carriers
Affected units: Van Hool coaches modelyear 2014-2015

Van Hool NV has decided that a defect which relates to motor vehicle safety exists in the above-mentioned coaches: the material of front steering knuckle carriers produced on March 14th, 2013 may not meet the minimum requirements. An affected steering knuckle carrier can break under normal loading conditions. In case of total failure, a wheel could separate from the coach, which may cause a crash.

It is necessary to identify and register both front steering knuckle carriers on your vehicle(s): a webtool is provided for your help, see service bulletin SB1290. If this identification determines that a steering knuckle carrier is affected, it must be replaced immediately. For more details, refer to the **work procedure WP752.**

Please contact ABC Bus Inc. our designated agent in the United States to schedule to have the recall performed and to ensure that parts are available.

ABC Bus Inc., 17469 West Colonial Drive, Winter Garden, FL 34787

The identification / replacement will take approximately 0.5 / 20 hour(s) and will be performed at no charge to you. Liability of Van Hool NV and ABC Bus Inc. and subsidiaries will be limited to the taking at their charge of the cost of material and labor only, no additional reimbursement will be made.

If you believe that Van Hool NV and ABC Bus Inc. have failed to remedy the defect without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of the pre-notification remedy of the problem associated with this recall.

If any additional information is needed, please feel free to contact ABC Bus Inc. at (407) 656 7977 or 1-877-427-7278 (toll free).

Van Hool NV and ABC Bus Inc. apologize for any inconvenience this may cause, however this action is taken in the interest of your safety and continued satisfaction with our vehicles.