

VIN: [REDACTED]  
UNIT: [REDACTED]

**IMPORTANT SAFETY RECALL NOTICE: 15V-307**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Collins Bus Corporation has decided that certain Collins and Mid Bus Models manufactured from February 2, 2015 and April 01, 2015.

**Why is a recall being conducted?** Collins Bus was notified by HSM that certain school bus seat lower cushion assemblies may contain a foam core that does not meet the requirements of FMVSS 302. This noncompliant foam was only utilized in certain lower seat cushion assemblies, all other components within the school bus seat are not affected by this recall.

**What are we doing about the problem?**

We are instructing your Collins Bus distributor to inspect and repair your vehicle. Collins Bus warranty department will provide the required parts and instructions. These repairs are offered to you free of charge.

**What should you do?**

Contact your local Collins Bus dealer and schedule a time to have your bus inspected and repaired. After the repairs are complete, please fill in the appropriate information on the enclosed Owner Response Postcard, sign it, and mail it to Collins Bus Corporation.

**What if you no longer own this bus?**

If you are not the current owner of the vehicle, please indicate this on the Owner Response Postcard and return the card to us.

**Who should you contact if you have further questions or concerns?**

Ginger Markus, Warranty Coordinator  
Collins Bus Corporation  
415 West 6th Street  
South Hutchinson, KS 67505  
(800) 533-1850, ext. 424  
Email: ginger.markus@collinsbus.com  
Fax: (620) 662-3838

(Over)

**INSERT COMPANY NAME NOTIFICATION PROGRAM**

**15V-307**

**Owner Response Postcard**

VIN: [REDACTED]

UNIT: [REDACTED]

- This vehicle was inspected and repaired according to instructions.
- This vehicle was inspected and determined to not need repair.
- This vehicle was sold to: \_\_\_\_\_ Name, Address, City, State/ZIP
- This vehicle was stolen.
- This vehicle was destroyed.

\_\_\_\_\_  
**Owner's (or Former Owner's) Signature**

**IMPORTANT SAFETY RECALL INFORMATION**



Issued in Accordance  
With Federal Law



VIN: [REDACTED]  
Unit: [REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your bus repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement of components. If after having attempted to take advantage of this recall you believe you have not been able to have your bus remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,  
Collins Bus Corporation



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 593 HUTCHINSON KS  
POSTAGE WILL BE PAID BY ADDRESSEE

COLLINS BUS CORPORATION  
PO BOX 2946  
HUTCHINSON KS 67504-9951

