



3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

June 2015

IMPORTANT SAFETY RECALL

This Notice Applies To Your Recreational Vehicle VIN # [REDACTED]
NHTSA Recall Campaign # 15V-302

Dear Valued Open Range Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (On behalf of Open Range Rv Inc.) has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2015 Residential 417 RS fifth wheels manufactured May 14, 2014 and June 10, 2014. The original flexible gas line installed for the kitchen slide out section is too short. When the kitchen area is expanded, the gas line may be pulled excessively, resulting in a gas leak, increasing the risk of a fire.

The remedy is replacement of the existing gas line with a new longer gas line. The recall repair will be performed at no charge to you and is estimated to take approximately 1.5 hours. For more information or if you are unable to have this repair performed within a reasonable time frame, please contact Highland Ridge Customer Service at 260-768-7771 for assistance.

If you choose to take your vehicle to a non-Highland Ridge dealer, they must contact Highland Ridge prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 260-768-7771. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Open Range recreational vehicle.

Sincerely,
Highland Ridge RV