

Representative Letter – Customer letters are brand, model and model year specific; listing the 17-digit VIN and are personalized.



IMPORTANT SAFETY RECALL

July 2015

This notice applies to your vehicle, **VIN:** _____

Dear General Motors Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2015 Chevrolet Colorado and GMC Canyon vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- Your vehicle is involved in GM recall 14888.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The front-brake calipers on your vehicle can leak brake fluid. This condition is caused by tiny air pockets in the metal caliper body that can occur when the caliper is cast. If the caliper body contains a string of continuous air pockets that penetrate the entire caliper body, these air pockets can create small leak paths for brake fluid to exit the caliper. This condition could cause longer brake-pedal travel and increased stopping distances, increasing the risk of a crash. Owners may find evidence of brake fluid on the ground by a front tire. If enough fluid is lost, the vehicle will display a brake system warning light on the instrument panel.

What will we do?

Your GM dealer will inspect and, if necessary, replace the front-brake calipers. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual inspection time of approximately twenty minutes. If part replacement is required, and additional fifty-five minutes may be needed.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible..

Until your vehicle is repaired for this recall condition, if any of the following conditions occur, contact your dealer and **do not drive your vehicle:**

- If you notice brake fluid on the ground near one or both front tires.
- If the brake-system-warning light turns on and stays illuminated after you start the vehicle.

- If the brake-system-warning light illuminates while you are driving and remains on after you have stopped the vehicle. If the brake-system-warning light illuminates while you are driving, immediately find a location to safely stop and then carefully stop the vehicle. Caution: The vehicle may take longer to stop and the brake pedal may go closer to the floor when stopping the vehicle.

Additionally, if you observe brake-pedal travel increases and/or longer stopping distances, contact your dealer and take your vehicle in for a service inspection.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
GMC	1-866-996-9463	1-800-462-8583
Guam	1-671-648-8450	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 15V278.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jeffrey M. Boyer
Vice President
Global Vehicle Safety

GM Recall #14888-3