



A **PACCAR** COMPANY

Kenworth Truck Company  
P.O. Box 1000  
Kirkland, Washington 98083-1000  
(425) 828-5000

July 2, 2015

## IMPORTANT SAFETY RECALL

Subject: Safety Recall 15KWG – Loose Rear Axle Lug Nuts  
NHTSA Recall Number - 15V-272  
*The VINs are printed on the back of this page*

Transport America, Eagan  
1715 Yankee Doodle Rd Ste 100  
Eagan, MN 55121-1793



Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2016 Kenworth T660, T680, T800, T880, and W900 trucks manufactured January 30, 2015 to April 17, 2015. During assembly, the affected vehicles did not undergo the rear wheel mounting torque verification process, and thus the rear wheels may be loose. Our records indicate that your vehicle, identified by the VIN at the top of this letter, was manufactured within this time period and may contain this defect.

If the rear wheel lug nuts are under torqued, the wheels may separate from the vehicle, increasing the risk of a crash.

<b>The problem is...</b>	<b>Loose Rear Axle Lug Nuts</b>
<b>What your dealer will do...</b>	<b>Dealers will check the torque on the rear axle lug nuts</b>
<b>What you must do ...</b>	<b>Contact your Kenworth Dealer to schedule an appointment for repair</b>

Kenworth has initiated a recall to verify lug nut torque. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at [www.Kenworth.com](http://www.Kenworth.com). This repair should take approximately **2 Hours**, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske  
Quality Services Manager

Affected VINS:

1XKYDP9X7GJ482376  
1XKYDP9X1GJ482356  
1XKYDP9X3GJ482357  
1XKYDP9X5GJ482358  
1XKYDP9X5GJ482375  
1XKYDP9XXGJ482355