

**IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, [REDACTED]

May 22, 2015

Dear Toyota Owner:

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This notice is being sent to you in accordance with the the National Traffic and Motor Vehicle Safety Act. Southeast Toyota Distributors, LLC ("SET") has decided that a defect which relates to motor vehicle safety exists in certain 2015 Toyota Sienna vehicles equipped with an SET installed accessory overhead entertainment system.

**What is the condition?**

SET either installed, or sold to dealers to install, accessory overhead entertainment systems for the 2015 Toyota Sienna. The installation instructions associated with those systems stated that the A-pillar garnish clip could be reused as part of the installation. The installation instructions should have indicated that the A-pillar garnish clip should be replaced and not re-used. As a result, the A-pillar garnish clip may not have been replaced. A reused front A-pillar garnish clip may allow the A-pillar garnish to become loose and injure an occupant in the event of a crash.

**What is Southeast Toyota Distributors, LLC going to do?**

All known owners of the affected vehicles will be notified by US mail to return their vehicles to a Toyota dealer. The Toyota dealer will replace the front A-pillar garnish clip with a new clip at **no cost to you**.

The repair will take approximately 30 minutes or less. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

**What should you do?****This is an important Safety Recall**

If you are in Florida, Georgia, Alabama, South Carolina, or North Carolina contact your local Toyota dealer to schedule an appointment to have this important remedy performed on your vehicle as soon as possible.

If you are outside the above five states, or require further assistance, you may contact the SET Customer Assistance Center toll free at 1-866-405-4226, Monday through Friday, 8:30am to 5:00pm, Eastern Standard Time.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy associated with this recall. For more information, contact the SET Customer Assistance Center toll free at 1-866-405-4226.

Your local Toyota dealer can answer any of your questions. If you need further assistance, you may contact the SET Customer Assistance Center toll free at 1-866-405-4226, Monday through Friday, 8:30 am to 5:00 pm, Eastern Standard Time.

You do not need this Safety Recall Notice to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you believe that the dealer or SET has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the vehicle lessee within ten days of your receipt of this letter.

We have sent this notice in the interest of your continued satisfaction with Toyota products, and we sincerely regret any inconvenience this condition may have caused you.

Sincerely,

Southeast Toyota Distributors, LLC.