



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

May 2015

NHTSA Recall 15V-230

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle.

Dear CBR1000S (Special Edition) Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2014 and 2015 model year Honda CBR1000RS motorcycles. During assembly of the rear shock, the piston nut may not have been correctly torqued. An improperly torqued piston nut could affect the performance of the rear shock, which may cause the rider to lose control of the motorcycle, increasing the risk of a crash.

What should you do?

Call any authorized Honda motorcycle dealer and make an appointment to have your motorcycle's rear shock repaired at **no cost to you**.

Be advised that your motorcycle's rear shock assembly will be removed by the dealer and shipped to the supplier's repair center. Your motorcycle may have to be at the dealer for the duration of the repair; however, please ask your dealer for the specific time your vehicle will need to be at the dealership.

For assistance with locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at 1-866-784-1870 or use the "find a dealer" option on www.powersports.honda.com

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to or call:

American Honda Motor Co., Inc.
Motorcycle Customer Service
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746.
1-866-784-1870

If you believe that American Honda or the dealer has failed or is unable to remedy the safety defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error.

Registration records indicate that you are the current owner of a 2014-2015 CBR1000S (Special Edition) involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the D

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division

Campaign #JQ3 / MTB 15428 (1504) / CBR1000S #1

IMPORTANT: SAFETY RECALL NOTICE

PLEASE OPEN IMMEDIATELY

PLEASE DELIVER TO REGISTERED OWNER
VIN JQ3

PLEASE SEPARATE ALONG THE PERFORATION BEFORE MAILING

Motorcycle/ATV/Scooter/PWC/MUV Information Change Card

Please check the appropriate box. (If the name or address on this card is not correct, print the correct information below.)

- Name and/or address change; print information below
- Product was sold; print new owner information below
- Product was sold; new owner information unknown
- Product was destroyed
- Product was exported
- Product was stolen
- Never owned

JQ3

Print the correct information below (leave a blank between words)

Name (Last Name, First Name)

Address

City State Zip

Phone Number E-mail Address

▼ PLEASE SEPARATE ALONG THE PERFORATION BEFORE MAILING ▼



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 247 PLYMOUTH, MI

POSTAGE WILL BE PAID BY ADDRESSEE


AMERICAN HONDA MOTOR CO INC
47911 HALYARD DRIVE
PLYMOUTH MI 48170-9935