



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, **SALAG2V64FA757066**

May 21, 2015



RE: Safety Recall P062 – Dynamic Stability Control Functionality

Vehicle Affected: LR4

Model Year: 2015

National Highway Traffic Safety Administration Recall Number: 15V-214

Dear Land Rover Owner:

This notice is sent to you in accordance with the *National Traffic and Motor Vehicle Safety Act*. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year Land Rover LR4 vehicles. Your vehicle is included in this Recall action.

What is the concern?

The Anti-Lock Brake System (ABS) software installed in your vehicle controls a number of related vehicle systems including Dynamic Stability Control (DCS), Roll Stability Control (RSC), Electronic Traction Control (ETC) and Hill Descent Control (HDC). The ABS system software in your vehicle contains a flaw which can cause the aforementioned systems to be inoperative.

You may notice the illumination of the DSC warning indicator along with instrument cluster message center text warnings and lowering of the suspension as a consequence of this defect. The ABS will continue to operate but DSC, RSC, ETC and HDC will not until the software is updated. This condition is more likely to occur where vehicles are fitted with a cooled floor console stowage compartment.

Vehicles in this condition, where DSC intervention would normally engage, may lose stability and this could increase the risk of a vehicle crash.

What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will update your vehicle's Anti-lock Brake System Control Module (ABS) software to the latest level. There will be no charge for this repair.

What should you do?

Contact your preferred Land Rover retailer and provide the retailer with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code P062.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements and vehicle conditioning.

Attention Leasing Agencies: Federal regulations require that you forward this recall notification to the lessee within TEN (10) days. Please forward this notification to the lessee within ten (10) days

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner, (if known); please fill out and return the enclosed return postage-paid card

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837, Option 9**, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website <http://www.landroverusa.com>, select 'Contact Us' and send an email from the 'Email Land Rover' link.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to <http://www.safercar.gov> to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



Peter Pochapsky
Customer Experience Manager