



Hino Motors Sales U.S.A., Inc.  
41280 Bridge Street  
Novi, MI 48375



**URGENT SAFETY RECALL**  
This is an important Safety Recall.  
The remedy will be performed at  
NO CHARGE to you.

### **IMPORTANT SAFETY RECALL**

MY2015-2016 Conventional on-road Medium Duty Trucks  
Front Axle U-bolt Replacement  
This notice applies to your vehicle: VIN 5PVNV8 [REDACTED]

Dear Hino Truck Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Hino has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 – 2016 Conventional trucks.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the Condition?

The front axle U-bolt(s) may have been over tightened during assembly. The bolt may stretch resulting in it loosening or failing and increasing the risk of a vehicle crash.

What will Hino do?

The front axle U-bolts will be replaced on the subject vehicles.  
Hino Campaign Number: M0280, NHTSA Campaign Number: 15V-208

What should you do?

*This is an important Safety Recall*  
Please contact any authorized Hino dealer to schedule an appointment to have the remedy performed as soon as possible.  
Front axle U-bolt replacement will take approximately 3 hours.

You do not need an owner letter to have this recall completed; however, to assist the dealer in confirming vehicle eligibility, we request that you present this notice at the time of your service appointment.

If you would like to update your vehicle ownership or contact information, you may do so by contacting Hino Warranty at [warranty@hino.com](mailto:warranty@hino.com) or by phone 1-248-699-9390. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

- Your local Hino dealer will be more than happy to answer any of your questions and set up an appointment to perform the repair.
- You can locate a Hino dealer in your area by going online and visiting [www.hino.com](http://www.hino.com)
- If you require further assistance, you may contact the Hino Warranty at 1-248-699-9390 Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time.

If you believe that the dealer or Hino has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for being a valued Hino customer.

Sincerely,

HINO MOTORS SALES, U.S.A., INC.