



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, TN 37068-5003

IMPORTANT SAFETY RECALL

FOLLOW-UP OWNER NOTIFICATION

NHTSA RECALL 15V-197

Dear Nissan Rogue Owner:

This second notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in Model Year 2014 Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Nissan previously sent you a letter explaining that on certain Model Year 2014 Rogue vehicles, nickel plating may separate and block moving parts within the fuel pump assembly, causing the fuel pump to stop working. If this occurs during engine start-up, the pump will not function and the engine will not start. In some instances, the fuel pump may stop functioning while the vehicle is in motion, causing the engine to stop. Even if the engine stops running, the air bag system remains fully functional and the vehicle can be brought to a controlled stop. However, if the engine stops running while driving, this may increase the risk of a crash.

What Nissan Will Do

Your Nissan dealer will replace the fuel pump assembly at no cost to you. This service should take about two hours to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Parts are now available to remedy your vehicle, contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. **When you bring your vehicle in for repair, please bring it in with ½ tank of fuel or less.** Please bring this notice with you when you keep your service appointment.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

