



APRIL 2015

## IMPORTANT SAFETY RECALL 15V-193

Dear Oshkosh Vehicle Owner:

Ref: Oshkosh S-Series Front Discharge Concrete Mixers

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Oshkosh has decided that some Oshkosh S-Series Front Discharge Concrete Mixers built with the incorrect size air tank fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 121 Air Brake Systems. These model year 2014/2015 vehicles were shipped between September 2013 and November 2014.

### **! I M P O R T A N T !**

- Your Oshkosh Vehicle is being recalled.
- You should contact our service group at 1-888-686-7278 to schedule an appointment for the inspection and remedy.
- This remedy will result in **no cost** to you.

#### **Why is a recall being conducted?**

Oshkosh has decided that some Oshkosh S-Series Front Discharge Concrete Mixers were built with an air tank that fails to comply with FMVSS 121 Air Brake Systems. Some mixer vehicles configured with 7-axes and ISX diesel engines were built with an undersized air tank that fails to comply with FMVSS 121 because the combined volume of all service reservoirs and supply reservoirs is less than the required 12 times the combined volume of all service brake chambers. The result is that the primary braking system may not achieve the level of performance required increasing the risk of a crash.

#### **What are we doing about the problem?**

For each vehicle, Oshkosh is:

- Providing instructions for installation of a new air tank through the enclosed Technical Service Bulletin (TSB).

**What should you do?**

- If you prefer Oshkosh/McNeilus technicians to perform the recall, contact McNeilus Customer Service to schedule your appointment to have the recall work performed. Contact McNeilus Customer Service at 1-888-686-7278.
- If the customer's own technicians will be performing the recall, the repairs should take approximately 1.5 hours. As an addendum to this letter, Oshkosh is providing a Technical Service Bulletin (TSB) that details the repair process for this defect. The process for reimbursement is detailed in the TSB.
- The repair of the vehicle should be performed at the earliest opportunity. Oshkosh anticipates that owners will continue to place their vehicles in service until the recall actions can be completed.
- If you have any questions or require further assistance, contact McNeilus Customer Service at 1-888-686-7278.

**What if you no longer own this vehicle?**

If you no longer own this vehicle, please contact McNeilus Customer Service at 1-888-686-7278 to assist us in updating our records.

**Who should you contact if you have further questions or concerns?**

If you have further questions, please contact McNeilus Customer Service at 1-888-686-7278 to allow us to assist you.

**If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.**

If you have had your vehicle repaired for this issue prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE.,  
Washington, DC 20590;  
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);  
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

OSHKOSH CORPORATION

Oshkosh Corporation  
2307 Oregon St., Oshkosh, WI 54902 • (920) 235-9150