



Navistar, Inc.  
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navistar.com

MAILED

JUN 16 2015



Compliance Dept.

A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 15506**

**JUNE 2015**

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

**This Recall notice is to inform you of the final remedy for Safety Recall 14514.**

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 1999 through 2002 4800 model trucks built 30 June 1999 thru 28 May 2002 with certain Fabco TC-200 transfer case (feature 013TJZ only).

You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**REASON FOR THIS RECALL**

The double Cardan driveshaft to the front axle may possibly fail without warning.

**RISK TO MOTOR VEHICLE SAFETY**

A seized double Cardan joint could result in front driveshaft separation and possible loss of vehicle control resulting in property damage, personal injury, or death.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**DEFECT REMEDY**

The repair will involve installation of manual locking front hubs, two drive shaft safety loops, and replacement of any drive shaft found with loose or binding Cardan joints. Dealers have parts and instructions to repair your vehicle. If the driveshaft was removed and returned to you until the final remedy was available make sure the driveshaft is with the truck when it is taken to the dealer. If the front drive shaft was not removed and you are considerable distance from a servicing dealer, dealers have authorization to travel to your location as necessary to install the lock out hubs to allow your vehicle to be driven to the dealer to have the remainder of the final remedy installed. The repair will be performed free of charge and take approximately 4 hours to complete.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired.