



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA

navistar.com

MAILED
JUN 19 2015
Compliance Dept.

IMPORTANT SAFETY RECALL 15504

JUNE 2015

Dear IC Bus Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

IC Bus has decided that a defect which relates to motor vehicle safety exists in certain 2015 CE commercial bus models built on 1 October 2014 with feature code 04EVK or 04EXM Haldex Life Seal rear brake chambers.

REASON FOR THIS RECALL

A diaphragm in the Haldex spring brake chamber may not be seated fully into the pressure plate and may cause internal leakage in the chamber resulting in the parking brake to not fully release and drag.

RISK TO MOTOR VEHICLE SAFETY

Parking brakes that drag, or may not fully release, could potentially overheat and result in a wheel end fire which may cause property damage or personal injury.

DEFECT REMEDY

The repair will involve replacement of the spring brake chambers. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 to 3 hours to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any IC Bus dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED ASSISTANCE

If you believe that IC Bus has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC