

JERR – DAN CORPORATION

13224 FOUNTAINHEAD PLAZA
HAGERSTOWN, MD 21742
1-800-926-9666
www.jerr-dan.com

SAFETY RECALL NOTICE

Date: April 24, 2015

Reference Number: 15V-161

Attn: Jerr-Dan Product Owner

Re: Standard Duty Wrecker Underlift

Subject: Underlift Counterbalance Valve Replacement

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Jerr-Dan Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2010 Standard Duty Wrecker vehicles, manufactured August 3, 2010 through September 30, 2010. The defect could exist with the counterbalance valve for the underlift tilt cylinder. Jerr-Dan has determined that over time, the internal components of the counterbalance valve become damaged, allowing the underlift tilt cylinder to drift down from its initial position during towing of a disabled vehicle and allowing the towed vehicle to make contact with the road surface and increasing the risk of a vehicle crash. This Recall must be completed on all affected units.

WHAT SHOULD YOU DO?

1. Please contact your Jerr-Dan Dealer as soon as possible to arrange a service date and so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. The labor time necessary to perform this service correction is approximately half (1/2) an hour. However, you should contact your dealer for information on the amount of time that will be needed to schedule and process your vehicle.

2. Discard any of Jerr-Dan Part number 7935000354 in your stock to prevent any further use.

Your Jerr-Dan dealer is best equipped to obtain parts and provide service to ensure that this condition is corrected as promptly as possible on your vehicle. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact the Jerr-Dan Product Safety and Reliability Department by:

Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

After contacting your dealer and Jerr-Dan Product Safety and Reliability Department, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information please contact Jerr-Dan at:

Email: productsafety@jerrdan.com

Telephone: 1-800-926-9666

Owner Verification:

An Individual Serial Number List is enclosed, indicating Standard Duty Wreckers that you own according to Jerr-Dan records. Please review and verify your ownership of the units on the enclosed Individual Serial Number List. If the information specified on the Individual Serial Number List is incorrect, immediately complete the enclosed Owner Update Form for each incorrect unit and send the updated information to Jerr-Dan in accordance with the instructions on the form. Jerr-Dan will then contact the new owner of the wrecker.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We are sorry for any this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with our products.

Jerr-Dan Corporation
Product Safety and Reliability Dept.

Enclosures:
Owner Update Form
Individual Serial Number List



Product Owner Update Form

- Complete ALL Sections of this form and mail or fax to the appropriate location specified below.
- It is very important to keep Jerr-Dan updated with current product ownership information. By registering the products you own, you can ensure that Jerr-Dan will be better prepared to serve you and provide support.
- DO NOT include Lessees/Renters of Leased/Rented Products on this form.
- To report a *Scrapped, Stolen, Missing, or Recovered product*, use the "Jerr-Dan Product Status Verification Form No. PSR015-JDC."

Product Information

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Make: _____ Model: _____

Serial Number or VIN/PIN: _____

Contact Information

Company Name: _____

Street Address: _____

Address1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail Address: _____

Contact Name: _____ Signature: _____ Date: _____

***Product Owner Information** (Same as Contact)

Company Name: _____

Street Address: _____

Address1: _____

City: _____ State/Province: _____ Zip/Postal Code: _____ Country: _____

Telephone: _____ Facsimile: _____ E-Mail/Website Address: _____

Mail or Fax Completed Form to:

**Jerr-Dan Corporation
Product Safety & Reliability Department
13224 Fountainhead Plaza
Hagerstown, MD 21742**

**Facsimile: 301/745-3713
Email: productsafety@jerr-dan.com**