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## IMPORTANT SAFETY RECALL

**This notice applies to your vehicle. See attached serial number list.**

NHTSA Safety Recall No. 15V-150
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May 8, 2015

Dear Altec Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act, and Canada Motor Vehicle Safety Act.

Altec Industries, Inc. has decided that a defect which relates to motor vehicle safety exists in certain AA/AN Series, AN-OC Series, A77T-E93, AM50/55/60E Series, AT200A, AT200AV, AT235, AT235P, AT237, AT248F, AT37-G, AT37-GW, and AT40-G Units. These units have counterbalance valves that may not operate correctly. The failure of a counterbalance valve can possibly cause uncontrolled movement resulting in death or serious injury.

Refer to CSN 614 for the items covered under the warranty policy. Altec will supply, free of charge, counterbalance valves to correct this condition.

In order to determine if your unit is affected by CSN 614, compare the serial number of your unit with the list of affected units attached to the CSN. The repair can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance. The repair is expected to take 1 hour to complete.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

For US owners: after contacting Altec, if you are still not able to have the safety condition remedied within a reasonable time, you may write to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

For Canadian Owners: if you are still not able to have the safety condition remedied by your dealer within a reasonable time, please contact Altec Customer Service at 1-877-GO-ALTEC (1-877-462-5832).

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

If you have leased this equipment to another person or company, you are required by Federal Law to forward a copy of this notice to the lessee by first class mail within ten (10) days of the receipt of this notice.

We are sorry to cause this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

# Customer Service Notice

Date: May 8, 2015

Units Affected: AA/AN Series, AN-OC Series, A77T-E93, AM50/55/60E Series, AT200A, AT200AV, AT235, AT235P, AT237, AT248F, AT37-G, AT37-GW, and AT40-G units from April, 2014 through July, 2014 (See attached list)

## Counterbalance Valve Replacement

Altec is committed to providing our customers with safe and reliable products from initial delivery throughout the useful life of the machine.

Altec has been notified by a supplier of a situation in a counterbalance valve that can cause an internal leak in the valve. An internal leak can allow the cylinder controlled by the counterbalance valve to drift or move without the function being actuated. **Death or serious injury can result from uncontrolled unit movement resulting from a leaking counterbalance valve.**

Altec requires that the counterbalance valves identified by the supplier be replaced no later than the next scheduled service interval. The counterbalance valves are used in the boom lift cylinder, platform rotate system or platform leveling system. Replacement kits include the necessary counterbalance valves and the instructions. The counterbalance valves must be returned to Altec.

Use the information below to identify the correct Counterbalance Valve Replacement Kit for the unit. Order by calling 1-877-GO ALTEC (1-877-462-5832).

KIT PART NUMBER	UNIT MODEL			
	AA/AN	AN-OC	A77T-E93	AM50/55/60E
990057646 Lift Cylinder Kit				<b>X</b>
990049035 Platform Rotate Kit	<b>X</b>	<b>X</b>	<b>X</b>	

UNIT MODEL	990052147 Platform Leveling Kit
AT200A	<b>X</b>
AT200AV	<b>X</b>
AT235	<b>X</b>
AT235P	<b>X</b>
AT237	<b>X</b>
AT248F	<b>X</b>
AT37-G	<b>X</b>
AT37-GW	<b>X</b>
AT40-G	<b>X</b>

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. A warranty claim must be submitted to be reimbursed for the cost of the parts and/or labor. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs the inspection or repair at the owner's location.