

## **IMPORTANT SAFETY RECALL**

**R09 / NHTSA 14V-115**

This interim notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxx).

This interim notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain **2011 through 2013 model year Jeep® Grand Cherokee and Dodge Durango vehicles.**

***The problem is...*** The Totally Integrated Power Module (TIPM) on your vehicle contains an internal fuel pump relay that could operate intermittently or fail without warning. An intermittent or failed fuel pump relay could cause the engine to stall while driving and cause a crash without warning.

***What your dealer will do...*** FCA will repair your vehicle free of charge (parts and labor). However, the part required to provide a permanent remedy for this condition is currently not available. FCA is making every effort to provide the part as quickly as possible. FCA will contact you again by mail, with a follow-up recall notice, when the remedy part is available.

***What you must do to ensure your safety...*** Once you receive your follow-up notice in the mail, simply **contact your Chrysler, Jeep or Dodge dealer** right away to schedule a service appointment.

***If you need help...*** If you have questions or concerns which your dealer is unable to resolve, please contact the FCA Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. If you have further questions go to **recalls.mopar.com**.

If you have already experienced this specific condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: FCA Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations  
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.