

# BMW



## IMPORTANT SAFETY RECALL

**This notice applies to your motorcycle,  
Recall Campaign No. 15V-110: Rear Turn Signals**

November 2016

Dear BMW Owner / Lessee:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BMW AG has decided that certain Model Year 2014-2015 BMW R nine T motorcycles fail to conform to Federal Motor Vehicle Safety Standard No. 108 Lamps, Reflective Devices, and Associated Equipment. Our records indicate that you are the owner or lessee of a potentially affected motorcycle.

### What is the issue?

This recall involves the rear turn signals. During certain traffic and road conditions, the rear turn signals may be slightly obscured to the driver of a vehicle behind the motorcycle, and could increase the risk of a crash.

### What should you do?

In October 2016, we notified you of this recall and that parts were not available. We are pleased to now inform you that parts are available. You should have the rear turn signals replaced as soon as possible. **Please contact your authorized BMW motorcycle dealer immediately to schedule an appointment. You can locate your nearest BMW motorcycle dealer at [www.bmwmotorcycles.com/dealers](http://www.bmwmotorcycles.com/dealers).**

**If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

### What will BMW do?

The rear turn signals will be replaced by ones with slightly longer arms. This **free repair** will take approximately 1 hour.

### What if I am not the current owner/lessee of this motorcycle?

You can update motorcycle ownership and contact information by filling out the enclosed postage-paid card. Registration is free of charge, and will give you access to factory initiated campaigns and other information specific to your BMW. **If you are a motorcycle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.**

### What if I have questions or experience problems?

Should you have any questions about this recall, please contact your authorized BMW motorcycle dealer. If you need additional assistance, contact BMW Customer Relations and Services via Email at [CustomerRelations@bmwusa.com](mailto:CustomerRelations@bmwusa.com) or by calling 1-800-525-7417. For the latest updates to this recall, please visit [www.bmwmotorcycles.com/recall](http://www.bmwmotorcycles.com/recall).

If your BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

Please be assured that your safety is important to us and we sincerely apologize if this recall causes any inconvenience. We recommend always wearing a helmet and protective apparel when riding.

Sincerely,

BMW of North America, LLC



0000001

Company  
BMW  
of North America, LLC  
BMW Group Company

Mailing Address  
PO Box 1227  
Westwood NJ 07675-  
1227

Telephone  
(800) 525-7417

Fax  
(201) 930-8362

E-mail  
[CustomerRelations@  
bmwusa.com](mailto:CustomerRelations@bmwusa.com)

Internet  
[bmwusa.com](http://bmwusa.com)